

Warranty At-A-Glance Options



POS-X already offers award winning warranty service backed with FREE 2-Day Advance Exchange service, however, for those seeking even faster replacement service or longer warranties, you are in luck!

POS-X Extended Service Plans can expand our manufacturer's limited warranty with easy-to-use service levels that help you make the most of your technology investment. Choose from various Extended Service Plan options at the same time you purchase your POS-X products to maximize your coverage.

Because POS-X offers different warranty lengths on their products, it is suggested that you check the individual product page for its length.

WARRANTY UPGRADE PART NUMBERS

	2YR EXTENSION	3YR OVERNIGHT	5YR OVERNIGHT
Scanner/MSR/Pole Display	ZWE-BMP	ZOE-BMP3	ZOE-BMP5
Cash Drawer/Printers/WirelessScanner	ZWE-CRW	ZOE-CRW3	ZOE-CRW5
Monitor/Retail Box/Customer Display	ZWE-TMC	ZOE-TMC3	ZOE-TMC5
POS Terminal	ZWE-TPC	ZOE-TPC3	ZOE-TPC5

Please see the next page for our Warranty At-A-Glance Tables.

Warranty At-A-Glance Options

3 YEAR STANDARD WARRANTY PRODUCTS				
	STANDARD WARRANTY	2YR EXTENSION	3YR OVERNIGHT	5YR OVERNIGHT
Warranty Length	3Yr	5Yr	3Yr	5Yr
Manufacturer Defects	Yes	Yes	Yes	Yes
Accidental Damage			One Time No Fault	One Time No Fault
Average Depot Repair Time	2-3 Days	2-3 Days	24-48 Hours	24-48 Hours
Advance Exchange Shipping Speed	2 Days	2 Days	Overnight*	Overnight*
24/7/365 Phone Support	Yes	Yes	Yes	Yes

5 YEAR STANDARD WARRANTY PRODUCTS		
	STANDARD WARRANTY	5YR OVERNIGHT
Warranty Length	5Yr	5Yr
Manufacturer Defects	Yes	Yes
Accidental Damage		One Time No Fault
Average Depot Repair Time	2-3 Days	24-48 Hours
Advance Exchange Shipping Speed	2 Days	Overnight*
24/7/365 Phone Support	Yes	Yes

*includes call tag for return shipment for a defective unit

All repair times are expressed in business days/hours. See conditions at <http://www.pos-x.com/support>