

NetVanta Unified Communications Solutions

Personalizing Unified Communications



Making your communications network simple and affordable.

Your organization's communications network serves many needs in today's fast-paced business world. It's a collaboration tool with a supplier. It's a source for fast and reliable access to employees traveling or working remotely. Is your network keeping up with your customers' expectations for timely communications? With ADTRAN's NetVanta® solutions, your communications network is exactly what you need it to be. It's more efficient and more productive, and flexible enough to adapt to your company's specific needs — now and in the future.

Flexible Product Offerings to Meet a Variety of Business Needs

The business and network challenges you face vary. ADTRAN® responds to the specific needs of your business with flexible, customizable solutions, a wide range of hardware, software and services, and first-class customer support. We understand the challenges that Small- to Medium-sized Businesses (SMBs) and enterprise customers face when making a network communications purchase decision. That is why we offer a full line of Unified Communications (UC) software and hardware solutions that provide the right fit for your network at a price-point you can afford.

Unique Business Challenges — Solutions to Fit Your Needs

NetVanta UC Solutions remove the barriers to productive and effective business communications by enabling individuals, departments, and locations to communicate and exchange information quickly and easily with the people that matter most to your business.

Now you can respond to customers quickly and professionally by integrating your business communications, processes, applications, and corporate data into a single, easy-to-use application.

Affordable Communications Solutions

Whether you are replacing a Private Branch Exchange (PBX) or key system, or establishing a new location, you can lower your Total Cost of Ownership (TCO) with NetVanta UC Solutions. ADTRAN's VoIP solutions require a significantly lower initial investment and on-going maintenance expense when compared to traditional systems. Cost savings are achieved by consolidating voice and data networks, which reduce monthly service charges. In addition, the NetVanta hardware includes free firmware upgrades and an industry-leading five-year warranty with extended service options to further reduce TCO.



Unified Communications

Many convergence solutions often lack key capabilities such as true unified messaging, system administration and line-of-business integration tools that can provide a real return on your business investment. With ADTRAN's broad line of UC solutions, businesses of all sizes can customize a solution that meets the needs of their workforce and customer-facing services. NetVanta UC Solutions include a suite of products that provide a wide range of features to fit small and medium-sized business applications, as well as large corporate enterprise needs. Whether you desire to maintain a small-office PBX servicing SMBs or remote offices, or you need an enterprise-class, multi-site solution for up to thousands of users, ADTRAN's solutions fit the bill.

IP Communications Platform

The NetVanta 7100 represents a breakthrough in next-generation communications systems. This unique Office in a Box contains everything businesses need to deploy a converged Internet Protocol (IP) voice and data network for small- to medium-sized offices, including a full-function IP PBX for voice. It features an integrated 24-port Power over Ethernet (PoE) switch-router for data, a stateful inspection firewall for security, and Virtual Private Network (VPN) for secure Internet tunneling. The only other requirements for deploying your Voice over IP (VoIP) network are connections from the service provider and cables to the desktop.

IP PBX

The NetVanta 7060 simplifies the implementation of VoIP for businesses that already have an IP data network established. The NetVanta 7060 complements the existing network, quickly enabling VoIP by providing IP PBX functionality which includes SIP-based telephony features, voice mail, multilevel auto attendant, caller ID name/number, and all the other features a business needs for a complete VoIP network.

IP Phones

ADTRAN offers standards-based SIP phones designed to address the growing converged VoIP and IP telephony marketplace. The ADTRAN series of phones include a variety of features and functions to meet your stringent business needs and includes multiple-line desk phones, conferencing phones, phones with HD voice, operator or attendant console stations, and add-on expansion modules. ADTRAN IP phones offer an affordable, feature-rich VoIP solution that delivers unsurpassed quality and performance.



NetVanta Unified Communications Solutions

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Improving communications and increasing productivity.

Add Unified Communications to Existing PBXs

NetVanta UC software is designed for Microsoft® Windows® platforms and provides all the capabilities of unified communications—without the need for a forklift upgrade. It is perfect for organizations that already have one or more PBXs, but want the added benefits of unified communications. NetVanta UC is capable of supporting unified communications on one or more different types of PBXs from most manufacturers (including ADTRAN, Avaya®, Nortel®, Cisco®, Mite!, NEC®, and Siemens®) to provide a centralized UC solution. NetVanta UC's "blend and extend" approach lets you leverage your existing investment and transition to VoIP-enabled UC at your own pace without a "tip and replace."

Feature Rich with Scalability

This feature-rich platform offers advanced unified communications services like:

- Unified messaging
- Voice Mail and integrated messaging
- Fax server
- Auto-attendants
- Personal assistants
- Inbound and outbound Interactive Voice Response (IVR)
- Graphical drag-and-drop service creation
- One number and call redirection services
- Notifications

A cost-effective and fully integrated solution, the NetVanta UC Server scales up to 2,000 users on a single server and is administered and managed through an intuitive, user-friendly interface.

Delivering Unified Communications Quickly, Affordably

The NetVanta UC Server can be installed in one of two modes—standalone or within a customer's Active Directory®. When integrated with Active Directory, the Microsoft Active Directory Users and Microsoft Management Console (MMC) Snap-ins can be used to administer and manage users. The NetVanta UC Server allows your IT staff to manage your business communications services using the same user accounts and security policies used in your Windows environment, without any programming or special integration. Adds, moves, and changes become easy, and security policies become universal throughout the company. In addition, with single user login, your users will never have to log into your business communications system separately.



NetVanta UC Server

Software-based Unified Communications for Existing PBXs

- Full unified messaging: voice, fax, email
- Microsoft Outlook integration
- Scalable architecture for future growth
- Multi-site support for centralized messaging
- Active Directory administration
- Find-me/Follow-me

NetVanta Business Communications Server

Hardware-based IP PBX and Software-based UC for Small and Medium Enterprises (SMEs)

- Presence and instant messaging
- Click to dial
- IP PBX supports up to 100 SIP stations per device or unit
- Includes IP router, PoE switch, firewall, and VPN
- Full unified messaging: voice, fax, email
- SIP trunking and multi-site networking for Off Net Calls



NetVanta UC 420e Platform

The NetVanta UC 420e Platform is a specially designed, dedicated server for NetVanta UC Solutions. This platform comes pre-installed with Microsoft Windows Server 2008 R2 and ADTRAN's NetVanta UC Solutions, providing a quick UC deployment for small and medium enterprises.



NetVanta Unified Communications Business Solutions

- Manage voice, fax and email messages in one place
- Bridge the gap between desktop phones, cell phones and email, as well as office locations, mobile employees and teleworkers
- Give employees the tools they need to communicate effectively with customers, business partners and coworkers across cell phones, desktop phones, email and pagers
- Presence and instant messaging
- Desktop
- Auto-attendant and personal call control tools get calls to employees, whether they are in the office or on the road
- Manage voice mail, fax messages, and email from your inbox, your desktop, your smartphone or mobile devices
- Send faxes from your desktop
- Listen to email messages from any phone
- Get new message notifications sent to your phone, pager or other mobile device
- Differentiate competitively by providing information to customers 24/7
- Build communications-enabled services and applications with point-and-click service creation environment

NetVanta Enterprise Communications Server

Software-based IP PBX and Unified Communications for Enterprises

- IP PBX scaling from 75 to 2,000 SIP stations per server
- Full unified messaging: voice, fax, email
- Microsoft Outlook integration with click-to-dial
- Scalable architecture for future growth
- Multi-site support for centralized messaging
- Presence and instant messaging
- Active Directory administration
- Conference server
- Overhead and handset paging

NetVanta Business Application Server

Software-based Communications Server for Customized Business Processes

- Database integration to streamline business processes
- Inbound/outbound IVR
- Open Database Connectivity (ODBC) -enabled IVR and Communication Enabled Business Process (CEBP)
- Rule-based call control/redirection
- Customized business communications processes for virtually any market
- Read email messages from any telephone with text-to-speech

IP Communications made simple.

The NetVanta 7000 Series greatly simplifies installation, configuration and network administration. In addition to reducing the number of devices to be managed, it reduces cabling, frees up space and eliminates the interoperability issues associated with traditional multi-box VoIP implementations.

Option Modules

- T1, ADSL Network Interface Modules (NIMs)
- Analog (FXS, FXO) Voice Interface Modules (VIMs)
- T1/PRI Voice Interface Modules (VIMs)
- Fiber, Small Form-factor Pluggable (SFP) Modules



NetVanta 7100

The NetVanta 7100 is a complete voice and data networking solution for business locations of up to 100 stations. This innovative platform includes an IP PBX, voice mail, multilevel auto attendant, full-featured IP router, firewall, Virtual Private Network (VPN), 24-port PoE (802.3af) Fast Ethernet switch with Gigabit uplinks, and two expansion slots for NIMs and VIMs.

The NetVanta 7100 IP PBX functionality includes SIP-based telephony features such as voice mail, multilevel auto attendant (eight ports), caller ID name/number, Shared Line Appearances (SLA), Busy Lamp Field (BLF), Class of Service (CoS), trunk groups, Music On Hold (MOH), overhead paging and a number of call options including call coverage lists, forwarding of calls to a cell phone and email notification of voice mail.



NetVanta 7100

- IP PBX (100 SIP phones)
- PBX and key system modes
- Integral SIP Gateway, native SIP trunking
- 2 FXS and 2 FXO analog interfaces (expansion modules optional)
- Supports analog phones, fax, modems, and credit card readers

- Integrated voice mail (3,000 messages, 8 ports)
- Multi-level auto attendant (multilevel, 8 ports)
- Ethernet WAN interface
- BLF; SLA over analog, T1/PRI or SIP trunks
- Includes 24-port PoE switch
- Full function IP access router included
- Integral stateful inspection firewall protects against Denial of Service (DoS) attempts
- Voicemail to email

NetVanta 7060

The NetVanta 7060 is an IP PBX solution ideal for business locations that already have an IP data network established with routing and VPN functionality. The NetVanta 7060 is an unbundled solution providing IP PBX functionality for up to 100 stations which includes SIP-based telephony features, voice mail, multilevel auto attendant, caller ID name/number, CoS, trunk groups, music on hold, overhead paging, and a number of call options including call coverage lists, forwarding of calls to a cell phone, and email notification of voice mail.

- IPSec VPN tunneling with DES/3DES/AES encryption
- SIP-aware firewall
- Door relay, MOH interfaces
- T.38 Support
- Voice Quality Monitoring (VQM)
- Handset and overhead paging
- Shared call appearance
- ACD/Call Queuing
- Find Me Follow Me/Simultaneous Ring
- E911 Support

Multiple Functions in a Single Box

The NetVanta 7000 Series offers all the business-class functionality SMBs and distributed enterprises require, at an affordable price. The all-in-one platform consolidates multiple functions in a single, easy-to-manage platform. Both the NetVanta 7100 and 7060 include multiple levels of auto-attendant functions and a system scheduler. This allows the customization of auto-attendant functions based on the time or day settings programmed. The NetVanta 7000 Series also works in key system mode and PBX mode for increased flexibility and ease of use.



NetVanta 7000 Series Benefits and Value Proposition

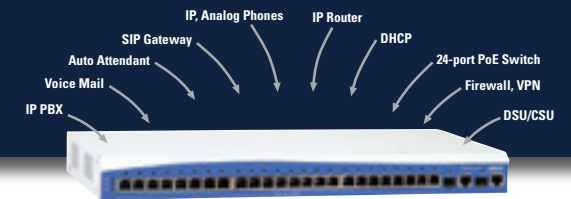
- Affordable and cost-effective IP PBX for small to medium offices
- Consolidates trunks, lowers recurring expenses and toll charges
- No phone or voice mail licenses required
- Supports VQM and Mean Opinion Score (MOS) reporting
- Reduces the need for network readiness assessments
- Simplifies IP convergence by combining multiple functions in one compact platform
- Simplifies cabling and sparring; conserves space
- Single management system for setup and administration with point and click Moves/Adds/Changes
- Feature-rich ADTRAN Operating System (AOS) provides voice-data convergence without compromising functionality



NetVanta 7060

- IP PBX (100 SIP phones)
- PBX and key system modes
- Integral SIP Gateway, native SIP trunking
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- Supports analog phones, fax, modems, and credit card readers
- Integrated voice mail (3,000 messages, 8 ports)
- Multi-level auto attendant (multilevel, 8 ports)
- BLF; SLA over analog, T1/PRI or SIP trunks
- Includes 24-port PoE switch
- Voicemail to email
- Door relay, MOH interfaces
- T.38 Support

- VQM
- Handset and overhead paging
- Shared call appearance
- Call pickup
- ACD/Call Queuing
- Find Me Follow Me/Simultaneous Ring
- E911 Support



NetVanta 7100—A Complete Voice and Data Office in a Box for Business

An IP Phone for every occasion.

ADTRAN offers SIP-enabled phones designed to address the growing converged VoIP and IP telephony marketplace for small businesses and multi-site enterprises. ADTRAN phones offer an affordable and standards-based solution that delivers unsurpassed quality and performance.

Ease of Use, Style and Productivity

ADTRAN's IP phones deliver an attractive and functional business-class telephone for today's businesses, all at affordable and cost-effective prices. In addition to the appealing desktop style for business offices of any type, users will appreciate the well-designed layout of frequently used buttons and functions. On-screen menus and navigation keys work together in an intuitive, user-friendly manner. ADTRAN's IP phones are designed to provide enhanced efficiency and convenience for the user.

Quick, Easy Set-up

ADTRAN phones feature an intuitive, Graphical User Interface (GUI) for easy set-up and installation. The phones can be directly powered from the NetVanta 7000 Series or a PoE switch, providing inline power and eliminating the need for a separate power supply. The phones also have two Ethernet ports to connect to a PC for converged voice and data across a single wiring infrastructure. ADTRAN phones can be locally powered, allowing for multiple options for worry-free installation and ease of use.



IP 7000

- Large conference rooms
- HD Voice™ for outstanding clarity
- 20 foot mic pickup



IP 6000

- Large conference rooms
- 12 foot mic pickup



IP 5000

- Small conference rooms/
Executive office
- 7 foot mic pickup



VVX 600

- Executive 16 line phone with 4.3 inch color multi-touch display
- Video conference ready, just add VVX camera
- GigE switch ports
- Desktop connector and exchange calendar integration



VVX 500

- Performance 12 line phone with 3.5 inch color multi-touch display
- Video conference ready, just add VVX camera
- GigE switch ports
- Desktop connector and exchange calendar integration



VVX 410 and VVX 400

- Mid-range 12 line phone
- Features GigE (VVX 410) or Fast Ethernet (VVX 400) switch ports
- Desktop connector and exchange calendar integration



VVX 310 and VVX 300

- Entry-level 6 line phone
- Features GigE (VVX 410) or Fast Ethernet (VVX 400) switch ports
- Desktop connector and exchange calendar integration



VVX Expansion Modules

- LCD color screen and paper label models available
- Compatible with VVX 600, 500, 4x0, and 3x0 phones



IP 650

- Manager/Professional office
- Telephone attendant's desk
- 6 line
- GigE
- USB port
- XHTML microbrowser



IP 550

- Manager/Professional Office
- 4 line
- Crystal clear voice quality
- XHTML microbrowser



IP 335 and IP 321

- Call centers/Common areas (lobby, copy/break room)
- 2 line
- Dual port switch (IP 335 only)
- XHTML microbrowser
- HD Voice (IP 335 only)



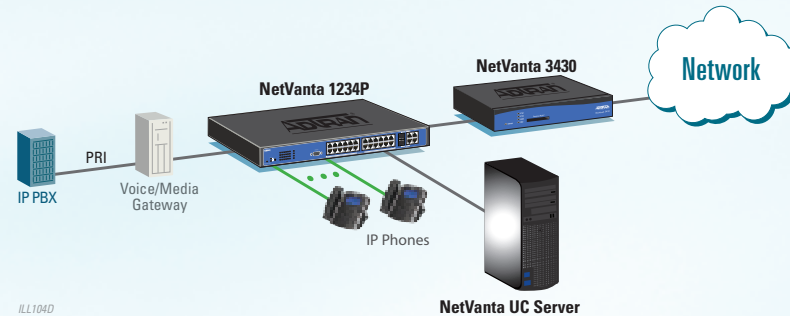
Soft Phone

- Software phone
- VoIP communication
- Windows or Vista-based platforms

Third-party Integration

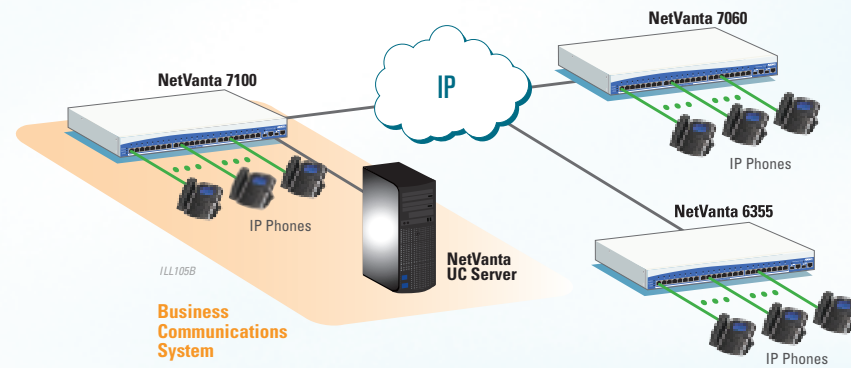
Many businesses believe that they need a whole new VoIP system just to get unified communications. NetVanta UC Server makes unified communications widely available as Windows-based software that easily integrates with most mainstream PBX systems — no need for a new PBX system, no need for new phones, no need for VoIP.

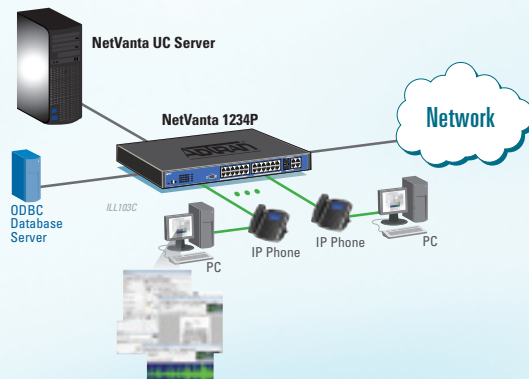
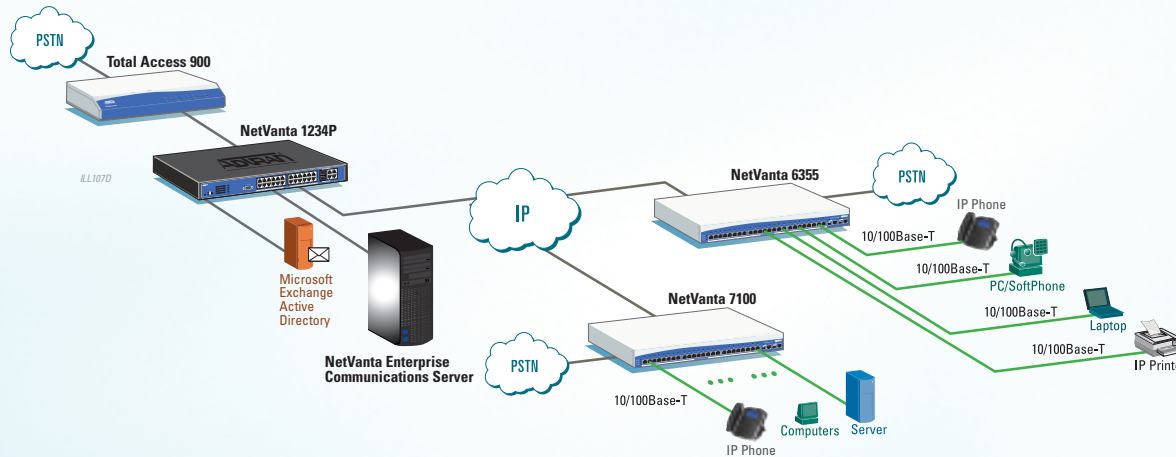
NetVanta UC Server integrates with a wide range of PBX systems from AVAYA, Mitel, Nortel, Cisco, NEC, Siemens, Alcatel and other vendors. This solution enables businesses to add unified messaging, unified communications, fax server, auto-attendants, find me/follow me, and many more features to an existing PBX system—all in one cost-effective, integrated solution administered and managed through Active Directory.



Small and Medium Enterprise

Responding effectively to customer calls is key for a small and medium business. Lots of SMEs want a feature-rich unified communications system, without the difficulties of maintaining one. Combining the NetVanta 7100 for a complete voice and data networking solution with NetVanta UC Server creates a truly unified solution that addresses the business communications needs of the SME market. With the NetVanta Business Communications System, employees can manage new message notifications to their mobile devices of their choice, with a simple Windows-based interface.





Large Enterprise

One of the greatest challenges facing businesses today is keeping up with customers' expectations for timely communications. The challenges are everywhere. NetVanta Enterprise Communications Server removes the barriers to productive and effective business communications by enabling individuals, departments and locations to communicate and exchange information quickly and easily. With simple line-of-business integration tools that allow for self-service, call-flow management, and unified messaging, businesses can easily drive workforce productivity.

Automated Business Processes

The NetVanta Business Applications Server provides businesses with a simple, cost-effective way to improve customer responsiveness, customer service and customer retention with communications-enabled business processes. In this configuration, the NetVanta Business Application Server integrates with line-of-business data in an ODBC for inbound and/or outbound IVR. No matter the time of day, when a customer calls to check the status of an order, the NetVanta Business Application Server can do a database lookup. With the text-to-speech engine, it can then verbally respond with the correct status of the order by simply "reading" what has been captured in the database.

Support, installation, and maintenance services.

Having insurance is a necessity and your network is no exception. For that reason, ADTRAN provides an industry-leading product warranty with award-winning customer support and service.

Put Your Mind at Ease That Your Network is Protected

All ADTRAN products come standard with an industry-leading domestic warranty, pre-sales design assistance and post-sales technical support provided by a staff of highly trained network engineers. In addition, a number of system engineers are regionally based throughout the United States, Canada and abroad to support distribution, reseller, and customer support and training needs. ADTRAN's warranty also includes a return-to-factory and repair and replacement program. Phone support is free for the life of the product warranty for troubleshooting and is available during normal support hours. Emergency after-hours support is available for network outages.



Installation and Maintenance Services

For customers who need an extended guarantee or a more rapid response, ADTRAN offers a comprehensive and flexible Installation and Maintenance Services program designed to ensure the equipment is properly installed and the network is protected from unnecessary downtime. With ProServicesSM, customers can design the appropriate level of support from fully trained, ready-to-assist technical experts. ProServices offers priority access to an entire group of operations and engineering experts including ADTRAN's technical support engineers, as well as a trained network of field support engineers.

Installation services include product selection, application validation, configuration, staging, installation and testing. Ongoing support and service with options for on-site and remote installation services for both ADTRAN products as well as select products from other manufacturers is also available.

Maintenance services include guaranteed rapid phone response, options for four-hour or next-business day product replacement, depot sparing, 7x24 or 5x8-support coverage for troubleshooting via phone or emergency on-site needs, and four-hour, on-site field response. For 24/7 access to online technical support resources visit www.adtran.com/proservices



ADTRAN University

ADTRAN provides innovative training solutions for dynamic organizations. ADTRAN designs training programs, taking into account varying skill levels and job functions. ADTRAN also offers optional professional certification programs to help you structure and individualize your continuing education.

Certification Options

ADTRAN certifications include both sales and technical certifications. These certification programs are designed to equip qualified individuals and companies with the market and technical knowledge required to excel in the selling, installation and configuration of ADTRAN products and solutions.

■ Sales Certification

ADTRAN Sales Professional (ASP)

This certification is designed specifically for networking professionals working primarily in non-technical capacities such as sales, marketing and management. This certification provides fundamental knowledge of networking technologies as well as identifies features, opportunities and benefits of the ADTRAN solutions.

■ Technical Certification

ADTRAN Technical Support Associate (ATSA)

This certification provides the networking professional with product knowledge, features, applications, and benefits. This certification is the prerequisite foundation for the professional-level technical certification program.

ADTRAN Technical Support Professional (ATSP)

This certification provides an individual with hands-on skills in addition to conceptual knowledge of the subject matter. This certification expands on the ATSA curriculum and exposes the student to the installation and maintenance of ADTRAN solutions.

Training Options

ADTRAN brings its internetworking and telecommunications expertise to you through classroom, on-site and e-Learning training options, including:

- **Instructor-led Classes**
- **Customer Location**
- **e-Learning**
 - **Computer-based Training (CBT)**
 - **Virtual Classroom**



**For more information on
ADTRAN learning
opportunities, visit
www.adtran.com/university
or call 800-615-1176.**

A total solution.



ADTRAN'S Total Solutions Alliance

ADTRAN works with the industry's best of breed to deliver the broadest portfolio of the highest quality converged services to the small-medium business and enterprise customer. ADTRAN and our alliance members have worked together to ensure the combined solution can be deployed with the highest level of confidence and the minimum time to market. To see a complete list of our partners, visit www.adtran.com/TSA



ADTRAN IP Communication Alliance Solutions

- Call Recording
- Speech Recognition
- Hi Def Video Conferencing
- Call Accounting
- FAX Server

Gold Certified Partners represent the highest level of competence and expertise with Microsoft technologies.



Feature Matrix by Product

Brand	NetVanta		NetVanta Unified Communications			
	7060	7100	Enterprise Communications Server	Business Communications System	UC Server	Business Application Server
PBX	Yes	Yes	Yes	Yes	-	-
Key System Emulation	Yes	Yes	-	Yes	-	-
VPN/Router/Firewall	-	Yes	-	with NetVanta 7100	-	-
PoE Switch	Yes	Yes	-	Yes	-	-
Voice mail	Standard	Standard	Advanced	Advanced	Advanced	-
Auto-attendant	Standard	Standard	Advanced	Advanced	Advanced	-
Unified Messaging	-	-	Yes	Yes	Yes	-
Presence and Instant Messaging	-	-	Yes	Yes	Yes	-
Click-to-dial	Standard	Standard	Advanced	Advanced	PBX Dependent	-
Fax Server	-	-	Yes	Yes	Yes	Yes
Auto-attendant (visual)	-	-	Yes	Yes	Yes	Yes
IVR	-	-	Yes	Yes	Yes	Yes
Outbound Notifications	-	-	Yes	Yes	Yes	Yes
Database Integration	-	-	Yes*	Yes	Yes*	Yes
Conference Server	-	-	Yes	Yes	-	Optional
Paging Server	-	-	Yes	Optional	-	Optional
Notification Server	Optional	Optional	Optional	Optional	Optional	Optional

*Database integration is optional in some bundles.



Re-inventing the Network.

ADTRAN, Inc. is a leading global provider of networking and communications equipment. ADTRAN's products enable voice, data, video and Internet communications across a variety of network infrastructures. ADTRAN solutions are currently in use by service providers, private enterprises, government organizations, and millions of individual users worldwide.

Technical Questions

888-423-8726

www.adtran.com/support

Where To Buy

888 423-8726

www.adtran.com/where2buy

Training and Certification

www.adtran.com/training

ProServices

888-874-2237

www.adtran.com/proservices

Simple, Reliable, and Affordable

When you need a networking solution that fits the unique connectivity requirements of your business, ADTRAN is the smart alternative. Our product portfolio offers a breadth of solutions, including a product suite that is tailored to the specific needs of SMB and distributed enterprise customers. With ADTRAN's award-winning and innovative switches, routers, multi-service access routers, wireless LAN solutions, VPN solutions, IP Business Gateways and Unified Communications products, it is easy to find a quality solution that is perfect for your specific network needs.

ADTRAN products are backed by industry-leading warranties and best-in-class technical support from our team of degreed engineers. As a TL 9000 3.0 and ISO 9001:2000 certified supplier supporting next-generation quality standards, the company maintains in-house labs for reliability, component and compliance testing—all with a focus toward customer satisfaction.

High-touch Customer Support and Training

■ ProServices for Complete Lifecycle Support.

ADTRAN's ProServices is your single source for complete lifecycle support, from planning through implementation to ongoing support and management. The ProServices portfolio includes standard solutions with per product pricing as well as custom ProServices for meeting unique customer requirements—delivering the technical services to ensure your network deployment and ongoing maintenance is successful. Whether it is an essential network deployment and support need or a highly customized application, ProServices brings the expertise to ensure customer satisfaction.

■ Comprehensive Training and Certification Services.

ADTRAN provides innovative training solutions designed with a focus toward varying skill levels and job functions. Professional certification programs are designed to help customers structure and individualize continuing education needs. Access to the certification and training programs includes both free and fee-based options. Sessions are available both on-and off-site, using Instructor-Led Training (ILT); Computer-Based Training (CBT); or virtual classroom training with real-time, Web-enabled classes.



Unified Communications
Software and Appliances



IP Business Gateway for Trunking and Hosted VoIP
NetVanta 6000 Series



Multiservice Access Router
NetVanta 3448, 1335



IP Business Gateways for Business Trunking
Total Access® 900/900e Series



Modular Access Router
NetVanta 3000/4000/5000 Series



Fixed-port Access Router
NetVanta 3100



Ethernet Switch
NetVanta 1200/1500 Series



Access Points
Bluesocket® 1800/1900 Series



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TL191270



ADTRAN is an ISO 9001, ISO 14001, and a TL 9000 certified supplier.

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